

Weiser™ Warranty

Lifetime Mechanical Warranty

Lifetime Finish Warranty

Weiser™ products provide a "Lifetime Mechanical Warranty" that covers all defects in material and workmanship. This warranty excludes locks that have been damaged by installation contrary to our written instructions or modified with non-Weiser components. Effective December 1, 2001 Weiser extends a "Lifetime Finish Warranty" against corrosion, tarnishing or discoloring on its Weiser™ products. This warranty excludes scratches or abrasions, misused or abused products or products used in commercial applications. "Commercial" is defined as any application other than those found on private residences. In order to qualify for the lifetime Finish Warranty, purchaser must have a proof of purchase dated no earlier than 12/1/2001 or the product in question must have a production date stamp of 12/1/2001 or later. As an exception, the Lifetime Finish Warranty applies to all Weiser™ products with a Brilliance® finish (Bright Brass, Bright Chrome or Satin Chrome) regardless of purchase or production date. These warranties last while the original purchaser lives and owns the lock. Incidental or consequential damages are excluded. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you). To register a warranty claim in the USA, please return the product, freight pre-paid to: Customer Service Weiser 19701 DaVinci, Lake Forest, CA 92610. To register a warranty claim in Canada, please contact us by our toll free number 1-800-501-9471. Weiser will repair or replace the lock, or refund the purchase price (if it is not practical to repair or replace). You will be responsible for the removal of the old lock and reinstallation of the new one. This warranty provides you with specific legal right and you may also have other rights that vary from state to state.