



QUARTZ SURFACES

GS QUARTZ - THIRTY YEAR LIMITED WARRANTY CONDITION

WHAT THIS LIMITED LIFETIME WARRANTY COVERS:

- This warranty covers of GS Quartz Surfaces that have been manufactured by GS. This limited warranty covers products that have been maintained according to the GS Quartz Surfaces Care and Maintenance.
- This warranty takes full responsibility of material, before having any fabrication done to the Quartz slab.
- This warranty only covers the material supplied by GS Companies.
- This warranty is valid for thirty years from the date of installation.
- This warranty is valid only when customer provides the fabricator's invoice which shows the date of installation.
- Warranty shall apply to quartz material installed inside the dwellings.

WHAT THIS LIMITED LIFETIME WARRANTY DOES NOT COVER:

- This limited warranty is non-transferable and does not cover claims made by subsequent owner occupants of your home.
- Cracks that occur from thermal shock from the use of crock pots, skillets or other hot items placed directly on the GS Quartz Surfaces are not covered by this warranty. Caution: Do not use crock pots, skillets or other hot items directly on your GS Quartz Surfaces. Always place them on a trivet or cutting board to protect your GS Quartz Surfaces from thermal shock.
- This limited warranty does not cover defects caused by improper fabrication or improper installation. GS Quartz Surfaces are intended to have a natural and nonuniform appearance, thus this limited warranty does not cover any variances in color, shade or particle structure.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the GS Quartz Surfaces product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.

- This limited warranty does not cover products that have not been paid for in full. This limited warranty does not cover products exposed to abnormal use or conditions, or abuse in any way. “Abnormal use or conditions” includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, scratches, impact damage or breaking due to customer abuse.
- This warranty does not cover the following:
 1. Outdoor uses.
 2. Cover Floor Uses
 3. Seam Performance
- This limited warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This limited warranty does not cover temporary marks on the GS Quartz Surfaces including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils. GS is not responsible for damage or injury caused in whole or in part by acts of nature, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.
- This limited warranty does not cover products if the product is already cut so please make sure to inspect the slabs before cutting. GS is not responsible for any labour charges involved in fabrication.

RECOMMENDED MAINTENANCE:

This warranty covers GS Quartz Surfaces that have been maintained according to the following recommendations:

- Clean all spills immediately. To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth, or similar cleaners may be used.
- For cleaning Leather / Honed GS Quartz slabs please use regular house cleaning supplies and do not use Acetone or thinner .
- Do not use any chemical sealant products as they will void this warranty. The recommendations for properly maintaining GS Quartz Surfaces are not limited to the above recommendations. Please consult the Care and Maintenance Guide for GS Quartz Surfaces for a complete description of the recommended maintenance.
- Bar keepers friend powder can be used to clean marks from metal pots, soap stains and glue.